Blackboard® LEARN

Delivered on a modern cloud computing technology stack, SaaS deployment for Blackboard Learn provides a scalable, reliable foundation for a world-class learning experience. With SaaS deployment, you have all the benefits of a cloud architecture combined with the power of the Original experience that is familiar to your students and faculty from Blackboard Learn 9.1. Plus, you have the option to enable the Ultra experience characterized by simplified workflows, a modern look and feel, and a fully responsive interface on all devices.

"The benefits of SaaS are numerous: zero downtime, equal if not faster speeds, disaster recovery, and we are now always on the latest release."

Michael Shelmet
Associate Director of Instructional Technology
Drexel University

Blackboard Learn delivered on a modern cloud computing technology stack

Single version continuously updated without downtime

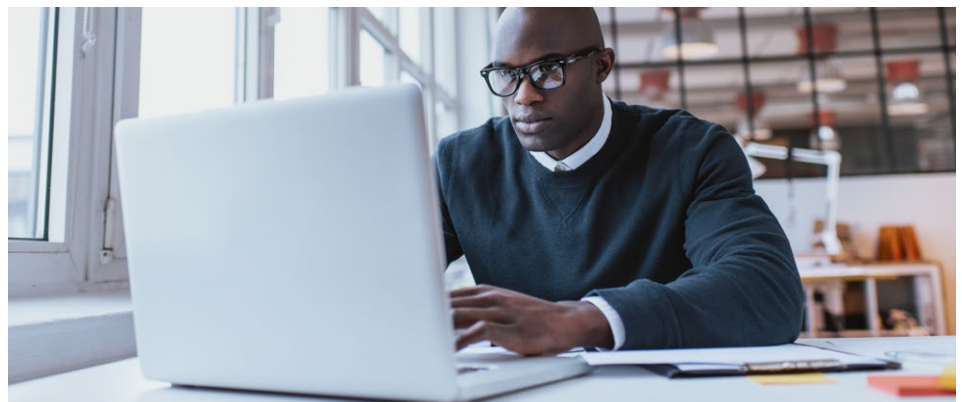The largest and most established integration ecosystem (commercial and community built)

The Original experience familiar to your students and faculty from Blackboard Learn 9.1

The option to enable the Ultra experience when the time is right for your institution

Multiple tiers (Plus and Advantage) to support different levels of service and customization

The power of SaaS

Flexibility

Scalability & elasticity

Resilience

Innovation & change management

Big data

"I would definitely recommend the move to SaaS. It has improved our system and has put us in a great place for moving to Ultra."

Joe Currie
Senior Learning Technologist, Queen Margaret University

Benefits of SaaS deployment

No scheduled downtime: Updates are applied without having to take the system offline, so users have an improved experience*

Enhanced quality: Maintenance and fixes are delivered to production faster than ever before

Rapid innovation: Enhancements and new features are delivered to production faster than ever before

Peace of mind: Experienced Blackboard staff managing operations 24x7x365, so you can focus on other strategic, mission-critical projects

Optional Ultra experience: Option to enable Blackboard's redesigned, fresh, intuitive user experience that can be rolled out to educators and students at your own pace

What are the different tiers of SaaS deployment?

There are two tiers of SaaS deployment available to provide you with choice and flexibility in addressing your institution's deployment needs.

	Plus	Advantage
Availability Service Level Agreement (SLA)	99.9%	99.9%
Base storage	1 TB	1 TB
User interface options	Original experience or Ultra experience	Original experience or Ultra experience
Delivery of features and maintenance	Continuous delivery	Continuous delivery
Full LTI, Web Services, Building Block and REST API support	✓	✓
Test instance	✓	✓
Staging instance	optional add-on	✓
Direct Data Access	optional add-on	✓
Service Delivery Management		✓

*With SaaS deployment, the vast majority of updates are applied without service interruption. In the event that an update may require a service interruption, this will be communicated well in advance.

Blackboard®