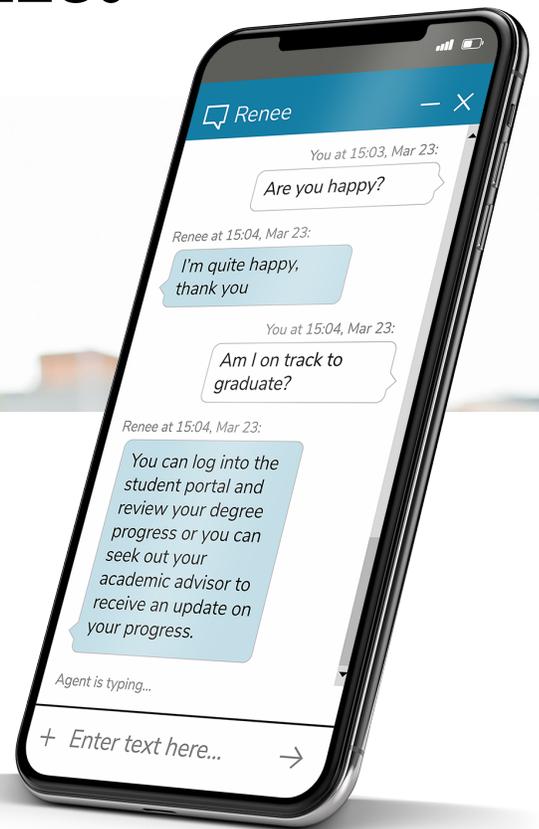


Say hello to your next-gen AI student assistant.



Benefit from an automated artificial intelligence chat bot designed to assist students and staff. Fully integrated with Anthology Reach and Anthology Student, the Digital Assistant provides students with both answers and services.

Key Capabilities:



24/7 chat availability



Live agent assistance



AI built on Microsoft BOT framework with Azure Cognitive services



Automated responses to queries



Custom question/response capabilities



Escalation/follow-up for chat interactions

How Anthology Digital Assistant Will Work for You

“Our goal was to create an AI entity that could provide 24/7 support covering a wide range of topics from questions related to the admissions process, what is happening on campus, financial aid and academic related queries. But more than that, we believe Anthology Digital Assistant can help you understand your students on an emotional level.”

Raymond Todd Blackwood

Vice President of Product Management at Anthology



Want to discover more about Anthology Digital Assistant?

Connect with us at anthology.com/digital-assistant

Hands-free effective assistance

Powerful AI provides exceptional service 24/7, imparting basic answers and services so staff can focus their time on the students who need them.

Improve student satisfaction

The Digital Assistant is equipped with a plethora of responses and services to ensure students can meet most of their needs via the chat agent.

Know where your students shine

Track metrics around closed and satisfactory chat sessions to discover how to better understand what's affecting your students.

Enhance your institutional knowledge

Capture and log repeated student questions or pain points to know which areas need addressing.